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TRANSPARENCY DOCUMENT

MAIN FINANCIAL LIABILITIES AND VEHICLE USE RULES

The Customer acknowledges having received, read and understood the General Rental Terms and Conditions, the Rental Agreement, the documentation relating to any Protection Plans purchased and the information regarding the financial liabilities applicable during the rental period.

This document is provided solely for information purposes and offers a summary of the main financial and operational conditions applicable to the rental.

WHAT IS INCLUDED IN THE RENTAL

Unless otherwise specified in the Rental Agreement, the rental includes:

- TPL (Third-Party Liability Insurance) – Mandatory third-party liability insurance;
- CDW (Collision Damage Waiver) – Limitation of the Customer's financial liability for damage to the vehicle, subject to the contractual excess;
- TLW (Theft Loss Waiver) – Limitation of the Customer's financial liability in the event of theft or fire, subject to the contractual excess;
- Basic Roadside Assistance for mechanical breakdowns not attributable to the Customer.

IMPORTANT – LIMITATIONS OF COVERAGE

The financial liability limitations (CDW and TLW) and any Protection Plans:

- do not constitute insurance policies;
- are subject to excesses, limitations, exclusions and cases where they do not apply;
- do not eliminate all financial liability of the Customer;
- apply exclusively in the circumstances provided for in the contractual documentation.

Customers are strongly advised to read the complete contractual documentation carefully before signing the Rental Agreement.

MAIN CIRCUMSTANCES THAT MAY RESULT IN ADDITIONAL CHARGES

Unless otherwise provided by an Autovia Protection Plan purchased by the Customer, by law or by the General Rental Terms and Conditions, the Customer may remain wholly or partially liable for:

- damage to tyres, wheels and windows (unless resulting from a road traffic accident covered by the applicable financial liability limitation);
- damage to the interior of the vehicle (unless resulting from a road traffic accident covered by the applicable financial liability limitation);
- loss, damage or failure to return keys, vehicle documents or licence plates;
- incorrect refuelling;
- running out of fuel;
- recovery or towing of the vehicle for reasons attributable to the Customer;
- Loss of Use charges, within the contractual limits;
- damage resulting from expressly prohibited use of the vehicle;
- damage resulting from incorrect assessment of the vehicle's height, width or dimensions;
- damage caused by driving on unsuitable or prohibited roads;
- traffic violations;
- costs arising from the Customer's failure to exercise proper care and custody of the vehicle.

EXPRESSLY PROHIBITED USE OF THE VEHICLE

During the rental period, it is expressly prohibited to:

- drive the vehicle off-road, on roads or in areas where access is prohibited for the rented vehicle, on unpaved roads or on roads whose conditions (for example, flooding) make driving inadvisable;
- drive the vehicle in breach of orders issued by the competent authorities or in a manner that endangers the driver or third parties;
- allow the vehicle to be driven by unauthorised drivers;
- sub-rent, assign or transfer the vehicle;

- drive under the influence of alcohol, drugs or while the driver's physical or mental condition is impaired;
- drive when the vehicle displays damage, warning lights or technical defects making its use unsafe, unless expressly authorised by the Lessor and only for the time strictly necessary to move the vehicle to a safe location;
- smoke inside the vehicle;
- transport passengers for hire or goods (except where goods are transported using a commercial vehicle and all transport documentation is in order; the transport of dangerous goods is always prohibited);
- participate in competitions or races of any kind;
- tow vehicles or objects unless expressly authorised;
- carry out repairs without the Lessor's prior authorisation, except in emergency situations as provided for in the General Rental Terms and Conditions;
- abandon the vehicle without taking appropriate measures to safeguard it in the event of a breakdown, accident or other incident, except in cases of force majeure.

Failure to comply with the above contractual obligations may result in the loss of the financial liability limitations provided by the Rental Agreement or by any Protection Plans purchased.

VEHICLE INSPECTION AND DAMAGE ASSESSMENT

The Customer is required to inspect the condition of the vehicle both at collection and upon return.

Where:

- the vehicle is returned outside opening hours;
- the Customer is absent;
- the Customer does not take part in the inspection;

the inspection may be carried out subsequently by the Lessor by means of photographic and technical documentation, which shall be made available to the Customer upon request.

DAMAGE CLAIMS, ACCIDENTS AND DISPUTE HANDLING

In the event of an accident, damage, theft, fire or the opening of an administrative or technical claim, an Administrative Handling Service contribution may be charged in accordance with the contractual documentation.

The Customer shall, however, always be entitled to:

- receive information and documentation relating to the claim;
- submit comments or objections;
- request clarification regarding any charges applied.

SECURITY DEPOSIT

The amount of the Security Deposit varies according to:

- the vehicle category;
- the rental duration;
- the services or Protection Plans purchased.

The release of any pre-authorised amount depends exclusively on the processing times of the relevant card scheme and the issuing bank.

Courtesy English Translation

This English version is provided for convenience and information purposes only. In the event of any discrepancy, inconsistency or conflict between this English translation and the original Italian version, the Italian version shall prevail and shall be the only legally binding version.