





SECURITY DEPOSITS AND GUARANTEES

A credit card (Visa, MasterCard, American Express) bearing the Customer's name and surname on the front is required in order to rent the vehicle.

The security deposit can only be provided with a physical, not virtual, financial credit card (virtual credit cards do not provide the deposit function as they are contactless and automatically charge any sum directly).

The card must have sufficient available credit to cover the insurance excesses related to the vehicle, and any extra charges or deposits required as guarantee for the rental. The credit card must, in any case, be in the name of the person in whose name the reservation has been made and who will sign the rental contract.

Prepaid cards of any kind whatsoever, Debit Cards, Revolving credit cards, Postepay, Visa Electron, V Pay, Pagobancomat, Viabuy, PayPal, cards with the "Electron" logo or the words "Electron Use Only", cards belonging to the "Cirrus/Maestro" circuit or virtual cards cannot be accepted as guarantee.

A deposit on a credit card is a **sum of money** that will be blocked as a form of **guarantee** and is required to verify the validity of the credit card presented. The sum of the deposit varies according to the category of vehicle rented and the type of coverage included in the Contract.

Details are shown in the table below:

Deposit with no coverage (CDW-TLW)	Limited New/ PSC	Freedom/ All Inclusive	Category/Segment	
500	250	100	A-M-R-B-C-T	Car
700	250	100	N-D-L-E-O-F-I-G-S-V	Car
H 1500 J-Y 2500	700	250	H-J-Y	Car
1000	500	Not applicable	Q-R-Z-S_TR	Van
1000	500	Not applicable	PZ-ZP-FL	Van

Autovia therefore undertakes to return the sum of money in full after having ascertained that the vehicle is in good condition and that all the obligations of the driver have been fulfilled. Once our systems have released the sum of money withheld as guarantee, the Customer may request confirmation via email by writing to the branch to which the vehicle was consigned. Our operators will send a receipt of the release operation. However, the deposit released may not be immediately available due to inter-bank processes beyond the control of Autovia.

