

## CAR PROTECTION PLANS

	ALL INCLUSIVE	FREEDOM PLUS	LIMITED NEW/PCS	BASE (CDW-TLW)
<b>Damage to bodywork</b>	Included	Included	Included	CDW
<b>Tyre and window damage</b>	Included	Included	Excluded	Excluded
<b>Mechanical damage and damage to the interiors</b>	Included	Included	Excluded	Excluded
<b>Total or partial theft</b>	Included	Included	Included (*except in areas of risk)	TLW
<b>Total or partial theft in areas of risk (Apulia, Campania, Sicily)*</b>	Included	Included	Liability reduced to 50% of the penalty due	Excluded
<b>Premium roadside assistance</b>	Included	Included	Excluded	Excluded
<b>Damage to the undercarriage</b>	Included	Excluded	Excluded	Excluded
<b>Damage caused by weather events (e.g. hail/floods) / acts of vandalism and fire</b>	Included	Excluded	Excluded	Excluded
<b>Costs for vehicle down time</b>	Included	Included	Included	Excluded
<b>Admin costs for Damage / no-liability or joint-liability claims</b>	Included	Excluded for no-liability or joint-liability claims only	Excluded	Excluded
<b>Administration service for theft claims</b>	Included	Included	Included (*except for theft in areas of risk)	Excluded
<b>Notification administration service</b>	Included	Included	Excluded	Excluded
<b>Second driver</b>	Included	Excluded	Excluded	Excluded
<b>Young / Senior Driver</b>	Included	Included	Excluded	Excluded
<b>Travel abroad</b>	Included	Excluded	Excluded	Excluded

All the protection plans can be purchased for any category of vehicle, with the exception of commercial vans.

**PLEASE NOTE:** The customer will, in any case, be charged in full for all damage to the vehicle caused voluntarily by the customer, i.e. due to or as a consequence of traffic regulation violations, carelessness, driving on roads in poor condition, errors in judgement while driving, and in any case of incorrect behaviour while driving the vehicle, for example damage caused by errors in assessing clearances or obstructions; damage caused to the clutch; damage caused by failure to use the correct fuel; damage caused by failure to pay attention to a warning light. In addition, damage caused by atmospheric events (e.g. hail/fire/flood) and damage caused by vandalism shall always be charged in full to the customer, unless the latter has signed up for specific Autovia protection plans in addition to the rental service.

(\*) **ATTENTION:** In the event of theft in the regions of Campania, Apulia or Sicily in the absence of relative protection plans, the maximum liability limits set by TWL will be increased by 30%.

## CAR ADDITIONAL SERVICES

ROAD ASSISTANCE	PREMIUM ROAD ASSISTANCE	WHEEL, TYRE AND WINDOW PACKAGE
Tow-truck service	Tow-truck service + REIMBURSEMENT up to a maximum of € 120.00 for taxi expenses in order to reach the nearest Autovia office	Protection for damage to wheels, tyres and windows



## VAN PROTECTION PLANS

	LIMITED PCS	BASE (CDW-TLW)
<b>Damage to bodywork</b>	Included (with the exception of the roof)	Excluded
<b>Damage to wheels, tyres and windows</b>	Excluded	Excluded
<b>Mechanical damage and damage to the interiors</b>	Excluded	Excluded
<b>Total or partial theft</b>	Included	Excluded
<b>Theft in areas of risk (Apulia, Campania, Sicily)</b>	Liability reduced to 50% of the penalty due*	Excluded
<b>Premium roadside assistance</b>	Excluded	Excluded
<b>Damage to the undercarriage</b>	Excluded	Excluded
<b>Damage caused by weather events (e.g. hail/flooding) Acts of vandalism and Fire</b>	Excluded	Excluded
<b>Costs for vehicle down time</b>	Included	Excluded
<b>Admin costs for Damage / no-liability or joint-liability claims</b>	Excluded	Excluded
<b>Costs for theft handling procedures</b>	Included (except for theft in areas of risk)	Excluded

All protection plans are available for purchase for any category of van

**PLEASE NOTE:** The customer will, in any case, be charged in full for all damage to the vehicle caused voluntarily by the customer, i.e. due to or as a consequence of traffic regulation violations, carelessness, driving on roads in poor condition, errors in judgement while driving, and in any case of incorrect behaviour while driving the vehicle, for example damage caused by errors in assessing clearances or obstructions; damage caused to the clutch; damage caused by failure to use the correct fuel; damage caused by failure to pay attention to a warning light. In addition, damage caused by atmospheric events (e.g. hail/fire/flood) and damage caused by vandalism shall always be charged in full to the customer, unless the latter has signed up for specific Autovia protection plans in addition to the rental service.

(\*) **ATTENTION:** In the event of theft in the regions of Campania, Apulia or Sicily in the absence of relative protection plans, the maximum liability limits set by TLW will be increased by 30%.

## VAN ADDITIONAL SERVICES

ROAD ASSISTANCE	PREMIUM ROAD ASSISTANCE	WHEEL, TYRE AND WINDOW PACKAGE	FREIGHT PACKAGE
Tow-truck service	Tow-truck service + REIMBURSEMENT up to a maximum of € 120.00 for taxi expenses in order to reach the nearest Autovia office	Protection for damage to wheels, tyres and windows	(*) Excluding responsibility for accidental damage caused to the truck load bay (bed and side protection)

(\*) The Customer will, in any case, be held responsible for damage caused by negligence or carelessness while using the vehicle.

