

## Deposits and Guarantees

For the rental of a vehicle a credit card (Visa, MasterCard, American Express) bearing the full name of the holder on the front is necessary.

The deposit has to be blocked exclusively on a financial credit card, physical, not virtual (virtual credit cards do not have the block function, the contactless functioning implies the amount is automatically charged)

The card must have enough availability to cover the excess of the rented vehicle, eventual extra charges or deposits requested as a guarantee for the rental. The credit card must therefore belong to the person indicated as the holder of the reservation who will sign the rental agreement.

The company does not accept as a guarantee prepaid cards of any type, Debit Card, Revolving, Postepay, Visa Electron, V Pay, Pagobancomat, Viabuy, PayPal, cards with the "Electron" logo or the lettering "Electron Use Only", cards from the "Cirrus/Maestro" circuit and virtual cards.

The deposit made on the credit card is an amount blocked as a guarantee needed to verify the validity of the presented card. The amount of the deposit varies depending on the rented vehicle and on the type of protection included in the Contract.

Please find below the chart with the details:

No protection	Limited New e PSC	Freedom	Class	
500	250	100	A-M-R-B-C-T	Car
700	250	100	N-D-L-E-O-F-I-G-S-V	Car
H 1500 J-Y 2500	700	250	H-J-Y	Car
1000	500	Not available	Q-R-Z-S_TR	Truck
1000	500	Not available	PZ-ZP-FL	Truck

Autovia will therefore commit to return the full amount after having confirmed the state of the vehicle and the drivers compliance with all obligations towards the Company. Once the deposit has been released, the Client can require proof via e-mail to the office where the vehicle was returned. Our staff will send the release receipt, *yet it may take some time for the amount to be available. Unfortunately, we are able to release the funds, but we have no control over the actual refund timeline which is determined by the credit card circuits and the interbank circuits.*